

**Title:** Deputy Director of Toll Plaza Operations

**Job Description:** Reports to the Director of Plaza Operations, Safety and Security for the planning, directing and coordinating of all facets of toll plaza operations. Essential job functions include scheduling and timekeeping of employees, investigates accidents and incidents and completes corresponding reports, assists in budget preparation, handles disputes with patrons in the toll plaza as required, orders supplies and employee uniforms as needed, assists in job applicant interviews for vacancies in toll plaza operations, participates in union related matters and administers employee counseling and discipline.