



Rhode Island Turnpike and Bridge Authority

One East Shore Road | P.O. Box 437 | Jamestown, Rhode Island 02835-0437

RITBA Statement Regarding Customer Service Email Desk Virus

On Thursday, March 1st, the E-ZPass Customer Service email desk was infected with a virus which resulted in a spam email to be sent out to some of our E-ZPass customers. The message asked customers to *"Please see attached and confirm"* the attachment was a Microsoft 365 logo. Our IT Staff is investigating how many of our customers received this email.

WE ADVISE INDIVIUALS TO NOT OPEN THIS ATTACHMENT.

Further updates regarding this matter will be provided as available.